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## Chapter 19: Family Liaison Office Records

#### **Family Liaison Office**

A190001 Policy and Procedures Files

Description: Includes material on the establishment of the office, and policies and procedures

governing its operation.

Disposition: Destroy when 25 years old.

DispAuthNo: NC1-59-84-3, item 1

A190002 Subject Files

Description: Includes general material on employment, education, and support services provided

by the office; related matters such as allowances, foreign born spouses, and

counseling; activities such as Around the World in a Lifetime (AWAL), an organization for Foreign Service teenagers; relations with the Association of American Foreign Service Women (AAFSW); and presentations given to audiences such as the Foreign

Service Institute's Terrorism Seminar.

**Disposition:** Destroy when 10 years old or sooner if no longer needed.

DispAuthNo: NC1-59-84-3, item 2

A190003 Community Liaison Office (CLO) Country Post Files

Description: These are general files on each country/post at which there is a Community Liaison

Office (CLO). These files are continually updated, and include correspondence to and

from persons seeking Family Liaison Office assistance, and correspondence

regarding CLO activities at posts.

**Disposition:** Destroy when no longer needed.

**DispAuthNo:** NC1-59-88-13, item 1

A190004a Community Liaison Office(CLO) Coordinator Files - These contain personnel

records on persons hired as CLO's at posts overseas. They include application

forms, telegrams offering employment, etc.

**Description:** a. Records on persons hired prior to January 1, 1984. These are not duplicated in

the Official State Department personnel files.

Disposition: Merge with OPF maintained in PER/EX/RR. Destroy if documentation is insufficient

for creation of an OPF.

**DispAuthNo:** N1-59-88-13, item 2a

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A190004b Community Liaison Office (CLO) Coordinator Files - These contain personnel

records on persons hired as CLO's at posts overseas. They include application

forms, telegrams offering employment, etc.

Description: b. Records on persons hired after January 1, 1984. These are duplicated in official

State Department personnel files.

Disposition: Destroy upon separation or transfer of employee or when 1 year old, whichever is

sooner.

DispAuthNo: GRS 1, item 10

A190004c Community Liaison Office (CLO) Coordinator Files - These contain personnel

records on persons hired as CLO's at posts overseas. They include application

forms, telegrams offering employment, etc.

Description: c. Computerized list of all CLO Coordinators with dates of tenure and terms of

employment.

**Disposition:** Destroy when no longer needed.

**DispAuthNo:** N1-59-88-13, item 2b

A190005a Personnel Files

**Description:** a. Correspondence, memoranda, forms and other records relating to positions,

authorizations, pending actions, copies of position descriptions, requests for

personnel action, etc.

Disposition: Review annually and destroy superseded or obsolete documents or destroy file

relating to an employee within 1 year after separation or transfer.

DispAuthNo: GRS 1, item 18a

A190005b Personnel Files

**Description:** b. Records on M/FL0 employees duplicated in or not appropriate for the official

personnel folder.

Disposition: Review annually and destroy superseded or obsolete documents or destroy 1 year

after separation or transfer.

DispAuthNo: GRS 1, item 18a

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A190006a(1) Support Services Files - These include a Background Information Sheet that

contains basic data on the case and services rendered. These may be name-

retrievable or retrievable by case type.

**Description:** a. Divorce Cases.

(1) List of Individuals assisted.

**Disposition:** Retain in M/FLO until no longer needed.

**DispAuthNo:** N1-59-88-13, item 4a(1)

A190006a(2) Support Services Files - These include a Background Information Sheet that

contains basic data on the case and services rendered. These may be name-

retrievable or retrievable by case type.

**Description:** a. Divorce Cases.

(2) Individual Case Files.

**Disposition:** Destroy 3 years after last action or when no longer needed.

**DispAuthNo:** NC1-59-84-3, item 4a(2)

A190006b Support Services Files - These include a Background Information Sheet that

contains basic data on the case and services rendered. These may be name-

retrievable or retrievable by case type.

**Description:** b. All other cases.

**Disposition:** Destroy 1 year after last action or when no longer needed.

DispAuthNo: NC1-59-84-3, item 6b

A190007a Evacuation Files - These files document support services provided to

employees and dependents of all foreign affairs agencies who are evacuated

from an overseas post.

Description: a. Card Files. These are kept by name of person/family assisted, and include basic

information on date and nature of services rendered.

**Disposition:** Destroy 1 year after last action or when no longer needed.

DispAuthNo: NC1-59-84-3, item 7a

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A190007b Evacuation Files - These files document support services provided to

employees and dependents of all foreign affairs agencies who are evacuated

from an overseas post.

Description: b. Case Files. These are kept by name of person/family assisted, and include

information on services provided.

**Disposition:** Destroy 1 year after last action or when no longer needed.

DispAuthNo: NC1-59-84-3, item 7b

A190007c Evacuation Files - These files document support services provided to

employees and dependents of all foreign affairs agencies who are evacuated

from an overseas post.

Description: c. Country Files. These include correspondence, lists of names of persons

evacuated, evaluation forms completed by evacuees, etc.

**Disposition:** Destroy when no longer needed.

DispAuthNo: NC1-59-84-3, item 7c

A190008a Education Files - These include reference materials on schools in the

Washington, D.C. area, boarding schools in the U.S. and abroad, and schools at

overseas posts.

**Description:** a. Case Files. These include basic data on the case and services rendered. They

may be retrieved by name or by case type.

**Disposition:** Destroy 1 year after last action or when no longer needed.

**DispAuthNo:** N1-59-88-13, item 6a

A190008b Education Files - These include reference materials on schools in the

Washington, D.C. area, boarding schools in the U.S. and abroad, and schools at

overseas posts.

**Description:** b. Country/Post Files. These include information about schools available at overseas

posts. The material is similar to that maintained by the Department's Office of Overseas Schools, except that these files also include some evaluative information provided by individuals whose children have attended the schools. The files might also include correspondence with persons such as a Community Liaison Officer at a

post seeking information about schools.

**Disposition:** Destroy when obsolete or no longer needed.

**DispAuthNo:** N1-59-88-13, item 6b

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A190008c Education Files - These include reference materials on schools in the

Washington, D.C. area, boarding schools in the U.S. and abroad, and schools at

overseas posts.

**Description:** c. School files and computerized list of boarding schools. These contain information

about schools, handouts, and copies of correspondence with schools.

**Disposition:** Destroy when no longer needed.

DispAuthNo: N1-59-88-13, item 6c

A190009a Employment Program Files

**Description:** a. Bilateral Work Agreements Negotiations Files. These files contain reference

material on employment opportunities in the Washington, D.C. area and overseas;

material used in counseling family members who are seeking employment;

applications and information on the functional training program; files on negotiations conducted for bilateral work agreements with foreign governments; and background files on Career Planning Workshops and Career Development Seminars sponsored

by M/FL0.

**Disposition:** Retain in office for 10 years or until no longer needed.

DispAuthNo: NC1-59-84-3, item 9a

A190009b Employment Program Files

**Description:** b. Case files used in providing employment assistance. These files contain reference

material on employment opportunities in the Washington, D.C. area and overseas;

material used in counseling family members who are seeking employment;

applications and information on the functional training program; files on negotiations conducted for bilateral work agreements with foreign governments; and background files on Career Planning Workshops and Career Development Seminars sponsored

by M/FL0.

**Disposition:** Destroy 1 year after last action or when no longer needed.

**DispAuthNo:** N1-59-88-13, item 7b

A190009c Employment Program Files

Description: c. Training Request Files. These files contain reference material on employment

opportunities in the Washington, D.C. area and overseas; material used in counseling family members who are seeking employment; applications and information on the functional training program; files on negotiations conducted for bilateral work agreements with foreign governments; and background files on Career Planning

Workshops and Career Development Seminars sponsored by M/FL0.

**Disposition:** Destroy when 3 years old, or no later than at end of tour of duty commenced following

functional training.

DispAuthNo: NC1-59-84-3, item 9c

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A190009d Employment Program Files

**Description:** d. Country Files. These include information on job opportunities and employment

procedures in various countries. Also included are copies of Dependent Employment

Reports sent in cable format from CLOs at post.

**Disposition:** Destroy when obsolete or no longer needed.

**DispAuthNo:** N1-59-88-13, item 7d

A190010 "FLO Update"

Description: Copies of quarterly publication sent to all CLO Coordinators and Administrative

Officers overseas.

**Disposition:** Destroy Master Set when no longer needed for reference.

**DispAuthNo:** N1-59-88-13, item 8

A190011 Family Liaison Spouse Skill System (FL)

Description: Family Liaison Spouse Skill Data Bank. This on-line information system assists the

Family Liaison Office of the Department in locating employment opportunities for

spouses of Foreign Service personnel posted overseas.

**Disposition:** Destroy when active agency use ceases.

DispAuthNo: NC1-59-83-4, item 14